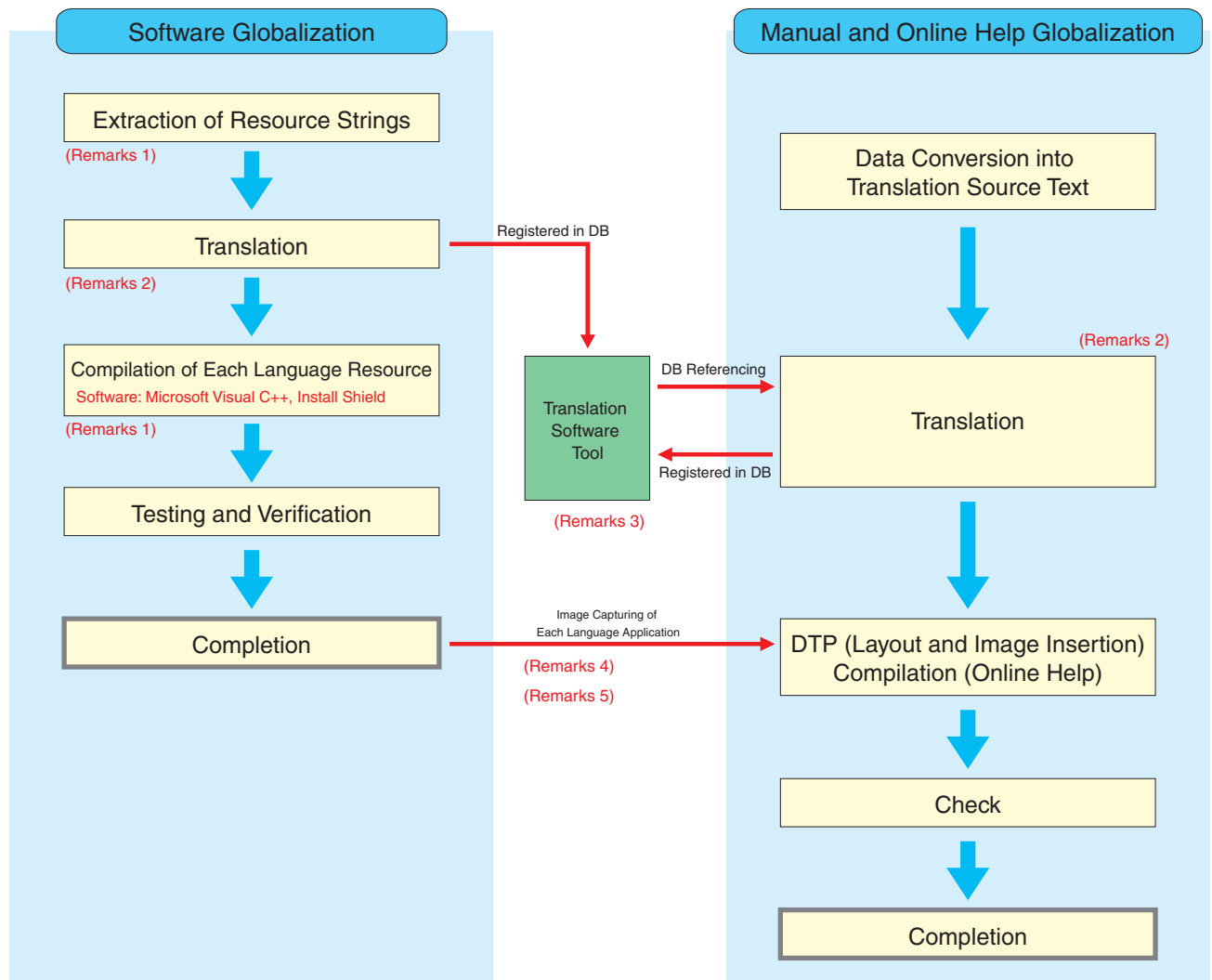


Software Globalization Example

From English to Seven Other Languages

(German, French, Italian, Spanish, Simplified Chinese, Traditional Chinese, and Korean)

1. Production Process Flow



2. Deliverables

- A Set of Software Strings (Compiled into Application)
 - User Manual (PDF Format)
 - Online Help
- All the above are sent in digital format to customer's FTP site.

[Remarks]

1. Resource extraction is handled by our programmers. While this project example is for Windows we have also completed numerous Macintosh projects.
2. Translation is done by professionals with extensive domain expertise. Close collaboration with a worldwide network of translators allows us to handle almost all European languages as well a number of Asian languages including simplified and traditional Chinese.
3. Text databases and software translation tools (e.g., TRADOS, CATALYST and MULTILIZER) accelerate translation of common phrases and repeated expressions. Furthermore, to minimize the cost of revisions or updates, we can leverage a translation tool's document comparison feature to search the source data for the specific words and phrases that require changes.
4. Depending on the combination of languages and OS, we can perform screen capture of the application software.
5. Using our internet server, data can be sent and received via e-mail, ftp and customer-dedicated website. In addition, the project schedule can be posted to the web for a realtime progress report.